



| USA |

16691 Noyes Avenue, Irvine, CA 92606
Ph. (877) 567-3030 RA Fax (949) 253-8544
email- returns@elettromedia-usa.com

Return Authorization Form

- This form must be complete to avoid delays
- Product serial numbers must be provided before an RA is issued
- Speakers and tweeters are replaced individually not as a set
- Contact technical support before requesting an RA for processors
- This form must be included with items that are shipped back
- Items sent without an RA# will be returned to sender

Date / /

RMA # _____

Step 1	Fill Out Dealer Information
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Name _____	Email _____
Address _____	City _____ State _____
RA Contact _____ Zip _____	Phone Number _____

Step 2	Please use the space below to list the items for return			
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Line	Brand	Model	Serial Number	Item Trouble Code
1				
2				
3				
4				
5				
6				

Item Trouble Code Chart

A. Blown Voice Coil	D. Power on, but no sound	G. Programming error
B. Tinsel lead or terminal failure	E. Intermittent sound	H. Distorted output
C. Surround or spider failure	F. Won't power on	I. Other failure

Step 3	Provide a description of the problem with the product, i.e. left channel out
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Line	
1	
2	
3	
4	
5	
6	

Electronics with approved RA's should be sent to-
 D'Amore Engineering
 Attn: RMA ###
 1920 E 3rd St. Suite 12
 Tempe, AZ 85281

Speakers with approved RA's should be sent to-
 Elettromedia-USA
 Attn: RMA ###
 16691 Noyes Ave.
 Irvine, CA 92606